

**Message: Annual Financial Updates on Old database****✉ Annual Financial Updates on Old database**

**From** Carrie Hoelscher      **Date** Thursday, February 2, 2017 12:18 PM  
**To** Kraft, Emily  
**Cc**  
**Journal** Emily.kraft@oa.mo.gov  
**Recipients**

 (7 Kb HTML)  (4 Kb HTML)

Hi Emily,

I was just asked to delete a duplicate charge for January billing for a sub and was unable to do so because since it's now February, the old database is requiring the annual financial update. Is there any way this feature can be turned off on the old database in light of the new contract and new database being active Feb 1 and all active clients being moved over to the new database which is capturing this info? I only ask because I am going to need access to IPCPs as I do my last invoice review for January on the old database, but I will have issues accessing the IPCPs because of this annual financial update prompt. My subs are going to throw a fit over having to go in and do these updates in light of all the work they've had to do to enter their subs onto the new database, giving updated financial info on the new client intake form and now being asked to repeat that step on the old database. It seems unnecessary in light of the new contract and database being active as of Feb 1.

Thanks for checking on this for me!

Carrie  
Carrie Hoelscher  
A2A Program Manager



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